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Abstract of the Disclosure

A voice web browser system includes a telephone, an access system coupled to a TCP/IP network, a telephone system coupling the telephone to the access system, and a speech-to-text system for "reading" text that had been sent over the TCP/IP network to the telephone user. Preferably, the access system receives TCP/IP packets from web pages accessible over the TCP/IP network and parses the HTML code of the web pages into text and non-text portions, such that the text portion can be read to the telephone user. A computer implemented process for obtaining web page information over a TCP/IP network includes implementing a connection of a telephone user to an access system that is coupled to a TCP/IP network, detecting a selection of at least one navigation command by the telephone user to access a web page accessible over the TCP/IP network, and navigating over the TCP/IP network to the web page in response to the navigation command, resulting in a verbal communication of at least some information derivable from the web page to the telephone user. A method for retrieving e-mail that was sent over a TCP/IP network includes calling from a user telephone to an access computer coupled to a TCP/IP network, providing user identification to the access computer, retrieving e-mail via the access computer that was sent over the TCP/IP network and addressed to the user, and reading the e-mail to the user of the user telephone utilizing a text-to-speech system.